

INTELLIGENT FULFILLMENT™

# Warehouse Labor Management

The right warehouse labor management program does a lot more than simply track labor productivity. It transforms your business into a performance-focused culture. It makes workers accountable for their own performance and turns supervisors into coaches and mentors. JDA leads you through this cultural transformation with a proven methodology and change management process which are supported by the industry's best technology.

## Capabilities

Implementing JDA's warehouse labor management program changes the way managers and associates think about labor management. Customers go from the traditional "carrot and stick" mentality to one where everyone is focused on maximizing performance and customer service.

This is the result of a proven, step-by-step methodology for cultural transformation where everyone is accountable for the organization's success.

## Business Transformation Through Labor Management

JDA identifies the gap between your current operations and industry best practices and provides a step-by-step process to transform your organization into a performance-focused culture that is motivated to achieve your corporate goals.

## Change Management

A full set of consulting, communication and training services gets all levels of your organization working together for business transformation through a proven change management program.

## ◆ KEY BENEFITS

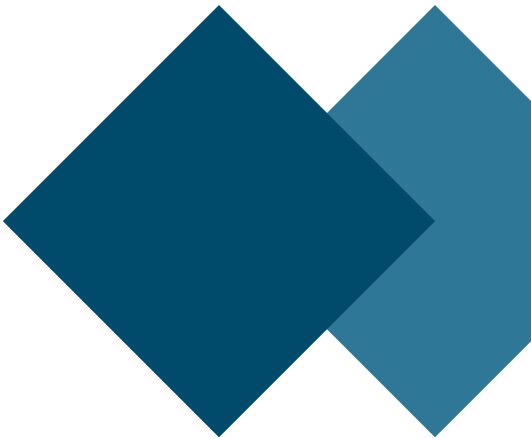
- 1-2 percent decreases in pirated hours
- 10-35 percent increases in productivity
- 10-45 percent increases in utilization
- 3-11 percent increases in quality
- 10-25 percent reductions in voluntary turnover
- 10-35 percent decreases in labor expense

**"We were able to reduce our workforce by 20 percent, but actually increase throughput. We estimated that has saved us about a million dollars."**

**John Guy**

Vice President of Supply Chain and Distribution  
Briggs and Stratton Corporation





### **Enabling Technology**

An industry-leading workforce management solution, JDA® Warehouse Labor Management supports the business transformation process, creating a performance-focused workforce environment to maximize the value that your workforce can contribute to company success.

### **Strategic Project Management**

A combination of experienced people and proven processes ensures that the transformation process, change management program and enabling technology come together to address the unique challenges and opportunities faced by your organization.

### **Case Study: Briggs and Stratton Corporation**

#### **Requirements**

- Create a standard way for associates to do their jobs
- Quickly measure true productivity
- Create the ability to set goals and measure the results
- Decrease costs
- Improve throughput

#### **Solutions**

- JDA Warehouse Labor Management
- JDA EAI Integration tool
- Preferred methods support
- Discrete labor standards incorporating machine-based timing synchronized with JDA Warehouse Labor Management solution

### **Deploy JDA Software Solutions via JDA Cloud Services**

Protect your JDA software investment and increase business agility by having JDA experts manage, monitor and maintain your JDA solutions. JDA Cloud Services reduces your implementation time and risk while enabling you to quickly and easily deploy new functionality to keep pace with your changing business needs. With your software running in the cloud and upgrades included in your service, you will benefit from solutions that are optimized for your specific business requirements to help ensure that you achieve and sustain a long-term return on your investment.

### **About JDA Software Group, Inc.**

At JDA, we're fearless leaders. We're the leading provider of end-to-end, integrated retail and supply chain planning and execution solutions for more than 4,000 customers worldwide. Our unique solutions empower our clients to achieve more by optimizing costs, increasing revenue and reducing time to value so they can always deliver on their customer promises.

**Using JDA, you can plan to deliver.**

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